

East Sussex School Health Service
Chaucer Clinic
Unit A4 Chaucer Business Park
Dittons Road, Polegate
East Sussex
BN26 6QH

Phone: 0300 123 4062

Dear parent or carer,

The East Sussex School Health Service offers three programmes for reception-aged children including:

1. a health questionnaire – this is completed online by a child's parent or carer
2. vision screening
3. the National Childhood Measurement Programme (NCMP) – height and weight measurements.

These programmes are accessed on the **SchoolScreener parent portal**.

Please register for your account by clicking this link:

<https://schoolscreener.com/parentportal/east-sussex-school-health/>

This will make sure that all the information is up-to-date and accurate. You'll have secure, 24-hour access to all personalised data for your children with one username and password.

Your child's online health questionnaire takes around 10 to 15 minutes to complete. You'll receive an email with your answers and this can also be viewed on your **parent portal**. A nurse may review the questionnaire and contact you to offer health advice, information and support if needed. Please complete this even if you do not have any immediate health concerns about your child. Anonymised data is shared with your child's school to inform their whole school approach to health.

The School Health Team will visit your child's school on **8th November 2023** to complete the vision screening and NCMP.

These programmes are OPT-OUT

If you would rather your child doesn't take part, you can **OPT OUT** of the programmes by accessing your **parent portal** account. We will assume you are happy for us to see your child in school if we don't hear from you. We are unable to accept an opt out from a member of staff from your child's school.

Chair John Goulston Chief Executive Mairead McCormick
Trust HQ Trinity House, 110-120 Upper Pemberton, Eureka Park, Ashford, Kent TN25 4AZ

The parent portal will be locked 48-hours prior to the screening date and then unlocked following the screening to enable you to view the results letters. During these 48-hours you will not be able to register or opt out of the programmes. If you wish to opt out in this 48-hour period please call 0300 123 4062 option 6.

Please access the parent portal to view your child's results for their vision screening and NCMP measurements you won't receive results in the post unless you contact us to request that.

We hope you find the below animation helpful in clarifying the aims of the NCMP programme and how it works in practice.

You can view our animation below:

Subtitles: <https://vimeo.com/702053987/26c3cded59>

If you require support in registering on the portal please see the 'How to register' attachment sent to you with this letter or call 0300 123 4062.

Please register for your account by clicking this link

<https://schoolscreeener.com/parentportal/east-sussex-school-health/>

If you have any problems with your SchoolScreeener parent portal account, please email parentsupport@schoolscreeener.com or telephone 0203 958 4181.

For more information about the East Sussex School Health Service, please access our website at www.eastsussexchildren.nhs.uk and view our video at [East Sussex School Health Service for parents and carers on Vimeo](#).

Kind regards



Penny Brewer,
Team Coordinator, East Sussex School Health
East Sussex School Health Service (available Monday to Friday, 8.30am to 5pm)
0300 123 4062 / kentcft.esschoolhealthservice@nhs.net
www.eastsussexchildren.nhs.uk

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